1	COMMITTEE SUBSTITUTE
2	FOR
3	Senate Bill No. 498
4	(By Senators Foster and Klempa)
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6	[Originating in the Committee on the Judiciary;
7	reported February 24, 2012.]
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11	A BILL to amend and reenact $\$9-6-8$ and $\$9-6-9$ of the Code of West
12	Virginia, 1931, as amended, all relating to adult protective
13	services and reports of abuse, neglect or exploitation of
14	vulnerable adults; permitting distribution of adult protective
15	services records to certain individuals and entities;
16	permitting distribution of a summary of those records to
17	certain other individuals and entities; protecting the
18	confidentiality of the identity of the reporter; and requiring
19	a program for notifying mandatory reporters at the outset and
20	conclusion of investigations.
21	Be it enacted by the Legislature of West Virginia:
22	That $\$9-6-8$ and $\$9-6-9$ of the Code of West Virginia, 1931, as
23	amended, be amended and reenacted, all to read as follows:
24	ARTICLE 6. SOCIAL SERVICES FOR ADULTS.

1 §9-6-8. Confidentiality of records.

- 2 (a) Except as otherwise provided in this section, all records
 3 of the department, state and regional long-term care ombudsmen,
 4 nursing home or facility administrators, the office of health
 5 facility licensure and certification and all protective services
 6 agencies concerning an adult or facility resident under this
 7 article shall be are confidential and shall may not be released,
 8 except in accordance with the provisions of section eleven of this
 9 article.
- (b) Unless the adult concerned is receiving adult protective services or unless there are pending proceedings with regard to the adult, the records maintained by the adult protective services agency shall be destroyed thirty years following their preparation. A circuit court or the Supreme Court of Appeals may subpoen such records, but shall, before permitting their use in connection with any court proceeding, review the same for relevancy and materiality to the issues in the proceeding, and may issue such order to limit the examination and use of such records or any part requirements of the litigation as shall be just.
- (c) Notwithstanding the provisions of subsection (a) of this

 21 section or any other provision of this code to the contrary, all

 22 records concerning reports of abuse, neglect or exploitation of

 23 vulnerable adults, including all records generated as a result of

 24 such reports, may be made available to:

- 1 (1) Employees or agents of the department who need access to
- 2 the records for official business.
- 3 (2) Any law-enforcement agency investigating a report of known
- 4 or suspected abuse, neglect or exploitation of a vulnerable adult.
- 5 (3) The prosecuting attorney of the judicial circuit in which
- 6 the vulnerable adult resides or in which the alleged abuse, neglect
- 7 or exploitation occurred.
- 8 (4) A circuit court or the Supreme Court of Appeals
- 9 subpoenaing the records. The court shall, before permitting use of
- 10 the records in connection with any court proceeding, review the
- 11 records for relevancy and materiality to the issues in the
- 12 proceeding. The court may issue an order to limit the examination
- 13 and use of the records or any part of the record.
- 14 (5) A grand jury, by subpoena, upon its determination that
- 15 access to the records is necessary in the conduct of its official
- 16 business.
- 17 (6) The recognized protection and advocacy agency for the
- 18 disabled of the State of West Virginia.
- 19 (7) The victim.
- 20 (8) The victim's legal representative, unless he or she is the
- 21 subject of an investigation under this article.
- 22 (d) Notwithstanding the provisions of subsection (a) of this
- 23 section or any other provision of this code to the contrary,
- 24 <u>summaries concerning substantiated investigative reports of abuse</u>,

- 1 neglect or exploitation of adults may be made available to:
- 2 (1) Any person who the department has determined to have
- 3 abused, neglected or exploited the victim.
- 4 (2) Any appropriate official of the state or regional long-
- 5 term care ombudsman investigating a report of known or suspected
- 6 abuse, neglect or exploitation of a vulnerable adult.
- 7 (3) Any person engaged in bona fide research or auditing, as
- 8 defined by the department. However, information identifying the
- 9 subjects of the report may not be made available to the researcher.
- 10 (4) Employees or agents of an agency of another state that has
- 11 jurisdiction to investigate known or suspected abuse, neglect or
- 12 exploitation of vulnerable adults.
- 13 (5) A professional person when the information is necessary
- 14 for the diagnosis and treatment of, and service delivery to, a
- 15 vulnerable adult.
- 16 (6) A department administrative hearing officer when the
- 17 hearing officer determines the information is necessary for the
- 18 determination of an issue before the officer.
- 19 (e) The identity of any person reporting abuse, neglect or
- 20 exploitation of a vulnerable adult may not be released, without
- 21 that person's written consent, to any person other than employees
- 22 of the department responsible for protective services or the
- 23 appropriate prosecuting attorney or law-enforcement agency. This
- 24 <u>subsection grants protection only for the person who reported the</u>

- 1 abuse, neglect or exploitation and protects only the fact that the
- 2 person is the reporter. This subsection does not prohibit the
- 3 subpoena of a person reporting the abuse, neglect or exploitation
- 4 when deemed necessary by the prosecuting attorney or the department
- 5 to protect a vulnerable adult who is the subject of a report, if
- 6 the fact that the person made the report is not disclosed.
- 7 §9-6-9. Mandatory reporting of incidences of abuse, neglect or
- 8 emergency situation.
- 9 (a) If any medical, dental or mental health professional,
 10 Christian Science practitioner, religious healer, social service
 11 worker, law-enforcement officer, humane officer, state or regional
 12 ombudsman or any employee of any nursing home or other residential
 13 facility has reasonable cause to believe that an incapacitated
 14 adult or facility resident is or has been neglected, abused or
 15 placed in an emergency situation, or if such person observes an
 16 incapacitated adult or facility resident being subjected to
 17 conditions that are likely to result in abuse, neglect or an
 18 emergency situation, the person shall immediately report the
 19 circumstances pursuant to the provisions of section eleven of this
 20 article: Provided, That nothing in this article is intended to
 21 prevent individuals from reporting on their own behalf.
- 22 (b) In addition to those persons and officials specifically 23 required to report situations involving suspected abuse or neglect 24 of an incapacitated adult or facility resident or the existence of

- 1 an emergency situation, any other person may make such a report.
- 2 (c) The secretary shall develop a form for the filing of
- 3 written complaints, as provided by section eleven of this article,
- 4 and provide these forms to all nursing homes or other residential
- 5 facilities, hospitals, ombudsmen and adult protective service
- 6 agencies in this state. The forms shall be designed to protect the
- 7 identity of the complainant, if desired, and to facilitate the
- 8 prompt filing of complaints.
- 9 (d) The Department of Health and Human Resources shall develop
- 10 and implement a procedure to notify any person mandated to report
- 11 suspected abuse and neglect of an incapacitated adult or facility
- 12 resident of whether an investigation into the reported suspected
- 13 abuse or neglect has been initiated and when the investigation is
- 14 completed.